

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
247698-2017-AQ-ITA-UKAS

Initial certification date:
16 Oktober 2017

Valid:
16 Oktober 2017 - 16 Oktober 2020

This is to certify that the management system of

INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room

Piazzale Europa, 12 - 37135 Verona (VR) - Italy
and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the Information Technology Service Management
System standard:

ISO/IEC 20000-1:2011

This certificate is valid for the following scope:

**The IT Service Management System of Infracom Italia SpA supporting the
provision of Data Center Support Services (Technical Assistance and Customer
Support) provided by the Verona and Firenze offices.**

Place and date:
London, 16 Oktober 2017



For the issuing office:
DNV GL – Business Assurance
30 Stamford Street Vivo Building, 4th
Floor, SE1 9LQ London

Erie Koek
Management Representative

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Place and date: London, 16 Oktober 2017

Appendix to Certificate

INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room

Locations included in the certification are as follows:

| Site Name | Site Address | Site Scope |
|--|--|--|
| INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room | INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room , 37135 Verona | The IT Service Management System of Infracom Italia SpA supporting the provision of Data Center Support Services (Technical Assistance and Customer Support) provided by the Verona and Firenze offices. |
| INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room | INFRACOM ITALIA S.p.A. - Sede Legale, Operativa e Control Room, 50013 Campi Bisenzio | The IT Service Management System of Infracom Italia SpA supporting the provision of Data Center Support Services (Technical Assistance and Customer Support) provided by the Verona and Firenze offices. |

